

# GUIDE FOR SHIPPING FROM HAWAII



Shipping a car from Hawaii is a big task which involves vehicle preparation, documentation and drop off coordination. To make it easier we have created a step by step guide when shipping a vehicle from Hawaii to the mainland. Once you have submitted the reservation.

**1** Emails will be provided with information including Checklist, Port Locations and Port Booking confirmation number.

**2** Drop Off's are not by appointment but first come first serve during hours of operation based on the date booked with your coordinator

**3** At the drop in Hawaii a Valid Government Issued ID and Booking Number is required. Here is the checklist;

- ☐ Vehicles must be in Operation Condition
- ☐ Battery in good condition
- ☐ Vehicles Properly Washed Inside and Outside
- ☐ No leaking fluids
- ☐ All windows intact
- ☐ Gas tank at a 1/4 to empty
- ☐ Electric vehicles battery charged between 45-65%
- ☐ No Personal Items except a child or baby seat
- ☐ Copy of title or Lien Holders Authorization letter
- ☐ Copy of Registration

**4** Once the vehicle has been thoroughly inspected. A vehicle survey report will be created. This survey is performed for the benefit of Shipping company and the vehicle owner to thoroughly document the condition of the vehicle upon receipt at the port. Once inspection has passed the port will take possession of the vehicle until its departure.

**5** At this time you will be able to track your vehicle using the port booking number using the tracking link provided on our Hawaii Service Page.

**6** If a Port to Port Service was booked - You will receive a Port Notification when the vehicle has arrived and its ready for pick up. To pick up you will need the Booking Number and Valid Identification.

**7** If a Port to Door Service was booked - You will receive an email notification with the carrier information and estimated date for delivery. As the carrier makes their way to the delivery destination they are advise to call with plenty of notice to arrange a time frame. On the day of the delivery it will not be uncommon for the carrier to coordinate a delivery point near the address. Since the car haulers are long, the drivers look for safe places to offload like Home Depot or Walmart parking lots.

**8** At the time of delivery you will have an opportunity to inspect the vehicle. It always recommended to inspect the entire vehicle including wheels, tires, undercarriage, roof, etc. Please note that once the vehicle inspection has been signed the order has been fulfilled.

We hope this will help guide you through the entire shipping process from Hawaii.

***Feel Free to contact us if there are any questions or concerns.***

