

# GUIDE FOR SHIPPING TO HAWAII



Shipping a car to Hawaii is a big task which involves vehicle preparation and time frame coordination. To make it easier we have created a printable step by step guide when shipping a vehicle from the mainland to Hawaii. Once you have submitted the reservation.

- 1 Emails will be provided with information including Checklist, Port Locations and Port Booking confirmation number.
- 2 If a Port to Port service was booked; At the drop in Mainland Port a Valid Government Issued ID and Booking Number.
- 3 Drop Off's are not by appointment but first come first serve during hours of operation based on the date booked with your coordinator
- 4 If a Door to Port Service was booked; You will receive an email notification with the carrier information and estimated date for pickup. As the carrier makes their way to the pickup location they are advised to call with plenty of notice to arrange a time frame. On the day of the pick up it will not be uncommon for the carrier to coordinate a pickup point near the address. Since the car haulers are long, the drivers look for safe places to pick up like Home Depot or Walmart parking lots. They will then transport the vehicle to the shipping port.
- 5 Once the vehicle has been thoroughly inspected. A vehicle survey report will be created. This survey is performed for the benefit of the shipping company and the vehicle owner to thoroughly document the condition of the vehicle upon receipt at the port. Once inspection has passed the port will take possession of the vehicle until its departure.
- 6 At this time you will be able to track your vehicle using the port booking number using the tracking link provided on our Hawaii Service Page.
- 7 When the vehicle arrives at its destination port you will receive a notification when the vehicle has arrived and its ready for pick up. To pick up you will need the Booking Number and Valid Identification.
- 8 At the time of pick up you will have an opportunity to inspect the vehicle. It always recommended to inspect the entire vehicle including wheels, tires, undercarriage, roof, etc. Please note that once the vehicle inspection has been signed the order has been fulfilled.

## Checklist

- |  |  |
|--|--|
| <input type="checkbox"/> Vehicles in operating condition | <input type="checkbox"/> All windows intact                                |
| <input type="checkbox"/> Battery Condition Good          | <input type="checkbox"/> Electric vehicles must have 45-65% battery charge |
| <input type="checkbox"/> Clean on the inside and outside | No personal items except a baby seat or child seat,                        |
| <input type="checkbox"/> No leaking Fluids               | <input type="checkbox"/> floor mats, seat covers and document in glovebox  |
| <input type="checkbox"/> Inflated Tires                  | <input type="checkbox"/> 1/4 or less tank of fuel                          |

We hope this will help guide you through the entire shipping process to Hawaii.

***Feel Free to contact us if there are any questions or concerns.***

